

# 2016 Summer/Fall Orientation Assessment Report – Summary of all Assessments

# **FTIC Student**

- Good response rate (80.1%)
- Need to ask open-ended questions to gain richer data
- The Welcome is not getting students excited to attend Orientation
- FYAE sessions seem to do a good job of communicating policies but students do not feel prepared going into registration and are not as satisfied with the process as we would like
- Students are not attending the Get Involved Social at the rate we would like (only 43.5% attended), but the event seems successful for those who do attend.
- Just over 26% of students with guests in attendance indicated they did not have enough time with their guests.
- 15% of students were not satisfied with their course registration process.
- Students want more information on Housing, Dining, Parking/Transportation, and paying tuition & fees
- Students do not seem to be as aware of the term "Pegasus Path" but are aware of the concepts related.

### Transfer Student

- Response rate is moderate (42%); should explore how to increase
- Need to ask open-ended questions to gain richer data
- Students feel prepared to come to Orientation, but do not feel as strongly about being equipped to start their first semester at the end of Orientation.
- The Welcome is not getting people "excited" to attend Orientation.
- Students seem to be getting what they expect out of the college meetings but still want more time spent on advising. However, they state that the current Orientation format (virtual plus one-day session) best meets their needs.
- Most students do not attend Information Tabling or Financial Aid session top reason is because there isn't enough time/they only have time to eat during this period.
- Students are leaving Orientation without connecting to other students.
- Top things students want more information about at Orientation: Academic Advising, Tuition & Fee Payment, Financial Aid, Parking, Campus Involvement, and Career Services (68%+)
- Top areas transfer students need/want information about, outside of advising, for transition: TTS, Financial Aid, Career Services
- Students do not seem to be aware of the term "Pegasus Path" but are aware of the concepts related.

# **FTIC Guest**

- Very low response rate (15.3%)
- The evening activities on Day 1 for guests were not well attended
- The "letter writing" activity for guests at the end of Day 1 received the lowest reviews
- Student and Staff panel was appreciated
- Overall, FTIC Guest Orientation attendees had a positive experience and felt welcomed to UCF
- Guests would like to connect more with faculty and staff; specifically related to student's major



- Guests were not able to connect with their students as much as they would have preferred, only 67.3% stated they had enough time and many guests indicated this as an area of improvement in the open-ended question section
- There is an interest from guests for more information about student activities and involvement opportunities for students as well as more thorough information from financial aid
- Comments were provided regarding presentations needing to be more clear and professionals needing presentation coaching
- Many guests were disappointed with only being provided \$12 for two-days of meals

# **Transfer Guest**

- Very low response rate (7.03%)
- Overall, Transfer Guest Orientation attendees had a positive experience and felt welcomed to UCF
- Guests were not able to connect with their students as much as they would like during lunch.
- More information from Financial Aid, Dining Services, and Academic Advising would be appreciated, as well as college-specific information
- Comments were provided regarding presentations needing to be more clear and professionals needing presentation coaching