



## 2019 Summer/Fall Orientation Assessment Report – Summary of all Assessments

### FTIC Student

- Strong response rate (83.2%)
- Orientation is an overall positive experience; 95.2% excellent, very good, or good (same as 2018)
- 83.8% of students agreed/strongly agreed the Orientation program allowed them to select meaningful sessions for their experience. There is room to identify sessions to best suit students' interests, but this is a strong level of agreement in what was offered.
- 75.9% of the respondents participated in the Pre-Orientation experiences, while 11.2% were not interested in the offerings
- The responses to the Orientation Welcome sessions were widely spread between response options with a majority (60.6%) feeling welcomed and 52.4% feeling eager for their time as UCF Knights; only 11.4% stated they felt unsure
- Many questions asked how aspects of Orientation influenced the students' confidence. Since there was an option to select "not applicable," please review the calculated percentage for those who attended.
  - 94.9% of students who attended the Student Engagement session stated it increased their confidence.
  - 94.3% of students stated advising increased their confidence.
  - 87.7% of students who had a guest with them stated attending sessions together increased their confidence; 13.7% stated having guests with them was "not applicable," likely meaning they did not have guests with them at the program.
- 90% of students stated Orientation helped them know what to expect academically at UCF; this was a 2.9% increase from 2018
- Students seemed to have many takeaways from the well-being content of Orientation
  - Students' awareness of "campus policies regarding students' rights and responsibilities" increased by 3.6% to 93.1% (2018, 89.5%)
  - 97.4% students agree/strongly agree that they are able to create an environment that is safe (2018, 94.3%).
  - 97.3% students agree/strongly agree that they are able to create an environment that is welcoming/inclusive (2018, 95.5%).
- O-Team received recognition for their ability to answer questions (88.6%) and enthusiasm for UCF (88.5%).
- Students' knowledge of myUCF functions greatly increased: 84.7% identified a function is to "view grades" (2018, 78.5%) and 85.4% selected "check degree progress" (2018, 75.1%).
- Attending Orientation made impact on students in several ways:
  - 97.9% agree/strongly agree that it is their responsibility to utilize resource(s) and experience(s) that will prepare them for life beyond graduation (2018, 97.4%).
  - 96.9% agree/strongly agree UCF has resources to support them as they pursue their first year at UCF (2018, 96.2%).



## First Year Experience

### FTIC Guest

- The response rate for the survey, 9.4%, was greatly reduced from 2018 (26.9%); this is assumed given the implementation of Poll Everywhere throughout the Orientation program and guests experiencing survey fatigue. As a note, in 2017 the FTIC Guest response rate was 8.5%.
- FTIC Guests overwhelmingly agreed that they had an appropriate amount of time to connect and talk with their students, 86.3%. This is up from 69.3% in 2018.
- Guests walked away with an awareness of academic components from Orientation, including 83.3% being aware of student's academic content and 92.1% being aware of their student's academic expectations.
- 96.6% of guests highly agree/agree they are confident UCF has resources to support their student as they pursue their first year at UCF.
- 98.1% of guests highly agree/ agree that it is their student's responsibility to utilize resource(s) and experience(s) to prepare them for life beyond graduation; however, only 67.7% of guests identified "their career or graduate school preparation," as an impact on students' success.
- The Campus Resource Tabling on Day 2, during lunch, was not highly attended (73.2%) along with the UCF Campus Tours (7.7%), UCF Dining Tours (2.4%), and the Spanish Q&A (.5%) on Day 2.
- Overall, the Orientation experience was perceived as good or excellent by 96.5% of respondents; an increase by 1.3% from 2018.

### Transfer Student

- Assessment response rate was higher than the previous year by 15%; 63.9%
- Orientation is an overall positive experience; 95.2% excellent, very good, or good.
- The Orientation Welcome received underwhelming positive feedback, consistent with feedback from 2018.
- Attending Orientation made an impact on students in several ways, including:
  - 96.9% agree/strongly agree that it is their responsibility to utilize resource(s) and experience(s) that will prepare them for life beyond graduation.
  - 91.6% agree/strongly agree that Orientation helped them know what to expect academically at UCF.
- The Transfer and Transition Services presentation helped 95.2% of students increase their confidence of success going into their first term at UCF.
- After attending Orientation, students noted not understanding the impact of connections with faculty and staff (71.6%) and peers (64%) on their success at UCF. Both numbers are lower than in 2018 by 5.6% (staff) and 6.8% (peers).



## First Year Experience

### Transfer Guest

- The survey response rate decreased from 19.8% in 2018 to 7.3% in 2019.
- Family members walked away with a strong awareness of Academic Success Resources (97.6%), but less awareness related to UCF's spirit and traditions (63.5% awareness), and Technology resources (66.5% awareness).
- 97.1% of family members highly agree/agree that they feel welcomed as a family member of the UCF community.
- 98.8% of family members somewhat agree/strongly agree that it is their student's responsibility to utilize resource(s) and experience(s) to prepare them for life beyond graduation.
- University Housing (27.1%) received the most feedback about not enough information being received at Orientation.
- Parking Services (20.5%) received the most feedback about not enough information being received at Orientation.