

**2019 vs. 2018 Comparative FTIC Guest Orientation
Assessment Report**

Number of responses: 736 (2019) vs. 1,932 (2018)

Response Rate: 9.4% (2019) vs. 26.9% (2018)

Orientation Attendees: 7,819 (2019) vs. 7,169 (2018)

General:

Question	2019 Findings	2018 Findings
The communication I received prior to Orientation allowed me to prepare for my student's Orientation session.	82.5% highly agree/agree	86% highly agree/agree
I felt UCF made my Orientation experience a priority	94.5% highly agree/agree	96.5% highly agree/agree
After attending Orientation, I understand that my student's success at UCF can be impacted by (check all that apply):		
• Their utilization of campus resources	93.1%	90.6%
• Their academic preparation	90.9%	90.2%
• Their campus involvement	89.9%	90.8%
• The connections they make with peers	81.7%	78.7%
• Their career or graduate school preparation	67.3%	59.6%
I believe the Pegasus Parent Program will be a helpful resource.	93.4% highly agree/agree	92.9% highly agree/agree
As a result of Orientation:		
• I am confident UCF has resources to support my student as they pursue their first year at UCF.	96.6% highly agree/agree	98.9% highly agree/agree
• I understand that it is my student's responsibility to utilize resource(s) and experience(s) that will prepare them for life beyond graduation.	98.1% highly agree/agree	99.2% highly agree/agree
• I am aware of my student's academic content.	83.3% highly agree/agree	
• I am aware of my student's academic expectations.	92.1% highly agree/agree	
• I am aware of "What's Next" for my UCF student.	92.1% highly agree/agree	
How would you rate your overall Orientation experience?	96.5% good/excellent	95.2% good/excellent



First Year Experience

Schedule Components:

Question	2019 Findings	2018 Findings
The check-in process was efficient.	93.5% highly agree/agree	95.5% highly agree/agree
I made use of the 9 a.m. – 11 a.m. time on Day 1 to participate in optional Pre-Orientation Experiences/activities.	82.8% highly agree/agree	
I visited Campus Resource Tabling on Day 1.	82.1% highly agree/agree	
I visited Campus Resource Tabling on Day 2, during lunch.	73.2% highly agree/agree	
The Campus Resource Tabling added value to my Orientation experience.	84.2% highly agree/agree	
I appreciated the opportunity to ask questions to current students and UCF staff members during the panels.	92.9% highly agree/agree	95.1% highly agree/agree
I appreciated selecting Student Success Sessions of interest to attend (on Day 2).	94.2% highly agree/agree	
The sessions offered during the Student Success Sessions added value to my Orientation experience.	92.5% highly agree/agree	
During Orientation, did you feel you had an appropriate amount of time to connect and talk with your student?	86.3% Yes	69.3% Yes
Did you feel that Orientation was an appropriate length of time?	92.4% Yes	
Did you participate in any of the following activities on Day 2 of Orientation: (select all that apply)		
• UCF Housing Tours (self-guided)	45.9%	
• Student Financial Assistance Q&A	41.6%	
• UCF Campus Tours	7.7%	
• UCF Dining Tours	2.4%	
• Spanish Q&A	.5%	

2019 Open-ended Responses: (common themes, appeared more than 5 times)

What other information do you wish had been included in Orientation?	
<ul style="list-style-type: none"> The financial responsibility for attending UCF, both financial aid and student accounts; specifically, scholarships and Bright Futures *this was also highlighted in the additional comments section Guidance earlier about students staying overnight with Orientation, including food options Academic Course information with student – navigating class requirements and registration Off-campus experiences, living, transportation, etc. More clear guidance on how guests can access Orientation presentations 	
Please provide any additional comments (optional):	
Positive	Areas of Improvement
<ul style="list-style-type: none"> Everyone was very helpful Had my questions answered Confidence in UCF - "I was ready to start college! I felt like UCF is not just an institution for learning but also an environment where they DO care to see each student succeed!" Well organized, thought out, and executed Very informative Excellent speakers for "Supporting Your New Knight" and "Academic Success" 	<ul style="list-style-type: none"> Much of the content could have been found online; condense the schedule Small venue, chairs to close together Disappointment in class selection/course registration for students Navigating campus was challenging; either because of construction or signage Needed more guidance regarding 9-11 a.m. optional activities Simplify the ID card procedure

2018 Open-ended Responses: (common themes, appeared more than 5 times)

What other information do you wish had been included in Orientation?	
<ul style="list-style-type: none"> Housing information, both on and off-campus information The financial responsibility for attending UCF, both financial aid and student accounts Guidance earlier about students staying overnight with Orientation Academic Course information – more details about the major requirements, technology requirements, transfer credits, and registration process Off-campus transportation Out of state student information and resources 	
Please provide any additional comments (optional):	
Positive	Areas of Improvement
<ul style="list-style-type: none"> Excellent speakers for "Letting Go and Staying Connected" and "Academic Overview" Well organized "Put us at ease" "Very proud of this process and program as an Alumni and parent of an incoming Knight!" "UCF consistently puts the student first. I am thoroughly impressed with the passion and care that ALL of the UCF staff shows..." 	<ul style="list-style-type: none"> Day 1 too long; too much empty time at end of day waiting on students; "I wonder how much of the info will actually be retained." Speakers spoke too fast; distracted by segments in presentations Special population meetings (example, Excel) took away from attending other beneficial meetings like Housing and Card Services) More opportunities to interact with students and further discuss academic pieces Facilities were too small for the number of attendees