



### Assessment Summary

For Summer/Fall 2020 students responded to survey instruments at two points in their Orientation process. Their first set of responses were at the conclusion of their "Virtual Orientation" which included the University Content, known as Part 1. Additionally, a survey was in-place for the end of the Orientation process to capture feedback on the overall experience (Orientation Experience Survey). This was distributed by Academic Colleges and shared via e-mail to students at the conclusion of their Orientation session. Family members that were registered for the virtual Guest program, the Pegasus Parent Program Webinar Series & Resources, received the survey at the end of the summer through their *Canvas Free for Teachers* course.

#### Response rates:

- FTIC Orientation Experience Survey, 32%
- Transfer Orientation Experience Survey, 32.8%
- Guest Orientation Survey, 4.2%

#### Summary of Findings:

- Overall, the Orientation experience was positive for Transfers with 92.4% stating it was "good," "very good," or "excellent." 95.2% of students felt they had necessary information to begin their transition to UCF.
- 91.9% of FTICs positively rated their overall Orientation experience by stating it was "good," "very good," or "excellent."
- 90.7% of FTICs shared they would return to the virtual orientation content as a resource; 94.3% of Transfers shared their intent to return to the content.
- Most students completed their Virtual Orientation within a week of their registered Orientation date.
- Well-being: 98.3% of FTIC students felt that the Student Well-Being content increased their confidence in their success going into their first year;
  - 88.9% of FTICs agreed that UCF prioritizes their health and well-being
  - 89.1% of FTICs agreed their well-being would help them manage life issues outside of the classroom
  - 89.2% of FTICs agreed their well-being will help them better handle personal and professional situations and setbacks.
  - 86.2% of students correctly identified the Well-Being Pillars
- Both Transfers and FTICs agreed that Orientation helped them to know what to expect academically (88.1% and 88.5% respectively), however only 76.9% of Transfers and 76.2% of FTICs said the same regarding knowing what to expect socially.
- A low number of FTIC students, 75.9%, stated that as a result of Orientation they knew at least one faculty or staff member at UCF who they could turn to if they had questions or concerns. However, 89.8% of Transfers agreed to knowing at least one faculty or staff member to turn to at UCF.
- 96.4% of FTIC students stated they were confident that UCF had resources to support them in their first year at UCF (Virtual Orientation survey); 93.9% of FTIC students agreed with this statement in the FTIC Orientation Experience Survey. 93.3% of Transfer students agreed with this statement.
- The videos included for FTICs and Transfers were informative (96.9% of FTIC and 98.2% of Transfers), but only 81% of FTICs felt the videos were engaging. 88.6% of Transfers felt it was engaging.
- Families that participated in the virtual Guest program strongly agreed that the webinar sessions increased their confidence that UCF has resources to support their student in their first year (89%)
- 91.6% of families stated that the webinar(s) made them feel more prepared to support their student in their first year.

## Engagement Data

### Summary of Engagement:

- FTIC
  - 3,231 participated in small groups
  - 2,407 participated in Q&A sessions
  - 2,699 attended the Virtual Resource Fair
  - 671 utilized the Zoom Help Line
- Transfers
  - 53 participated in Q&A sessions
  - 226 attended the Virtual Resource Fair
  - 224 utilized the Zoom Help Line